



PO Box 210686 Chula Vista, CA 91921
Phone (877)698-4835 Fax (619)863-4566

Annual 64.2009(e) CPNI Certification for 2017

Date filed: January 29, 2018

Name of company covered by this certification: T4 Telecom LLC

Form 499 Filer ID: 828008

Name of Signatory: Asante Truong

Title of Signatory: Secretary

I, Asante Truong, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. S: 64.2001 et seq.

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 et seq. of the commission's rules.

The company has not taken any actions against data brokers in the past year.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI.

The company represents and warrants that the above certification is consistent with 47 CFR § 1.17, which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed,

A handwritten signature in black ink, appearing to read 'Asante Truong', is written over a horizontal line.

Asante Truong
T4 Telecom LLC



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CPNI Protection Policy

Employees, contractors, agents, affiliates, and partners of T4 Telecom are obligated to protect the confidentiality of customer information. Customer information obtained by T4 Telecom by virtue of its provision of telecommunications service may be considered Customer Proprietary Network Information ("CPNI"), and be subject to legal protection under Federal and state law and regulations. T4 Telecom supports these laws and regulations, and requires that its employees, company/legal agents and affiliates comply with the policy set forth in this document.

What is CPNI?

In the normal course of providing telephone service to our customers, T4 Telecom maintains certain information about the account. This information, when matched to a name, address, and calling or originating billing telephone number, is known as "Customer Proprietary Network information" or CPNI. Examples include the type of line, service features, class of service, telephone charges, long-distance and local service billing records, and historical call records and patterns.

T4 Telecom does not sell customer information to any third party. We do reserve the right, afforded by law, to use CPNI to market additional telephone services, as well as enhanced features and other services as they pertain to our customers' existing networks and services. The Federal Communications Commission (FCC) has adopted rules stating that T4 Telecom may not use CPNI to market certain telecommunications related services or features if the customer has requested that the CPNI be considered "restricted/opted out" for this purpose.

How to Opt Out

If our customers wish to have their CPNI restricted, and opt out of communications for enhanced services, they may do so by calling the T4 Telecom offices at (877)698-4835 during normal business hours, or by sending an email to support@t4tel.com stating the opt out request, and restriction of the use of CPNI. The restriction will remain in effect until we are notified otherwise.

Customers should note that restricting the use of CPNI will not eliminate all marketing contacts from T4 Telecom. Customers could still receive marketing contacts that are not based on CPNI. The FCC also permits the use of CPNI to contact customers about additional telephone services when we already provide the same type of service. Additionally, T4 Telecom may still market any other telecommunication services or features with the customer's permission if contact is initiated by the customer.